

RETURNS & EXCHANGE FORM



If you would like to return or exchange a product please complete the form below. You **MUST** include a copy of your original invoice along with this returns form when returning any product for an exchange or a refund.

FULL NAME	DATE	ORDER NUMBER	ORDER DATE

Returned Products

QUANTITY	PRODUCT	LENGTH	COLOUR	REASON	REFUND	EXCHANGE

Products Required

QUANTITY	PRODUCT	LENGTH	COLOUR

Reason Codes

1. Unwanted Product
2. Incorrect Colour
3. Product Unsuitable
4. Incorrect Product Ordered
5. Looked Different On Website
6. Incorrect Item Received

You **MUST** get proof of postage in case anything happens during delivery.

You have **28 days** from receipt to return or exchange a product.

All returned goods must be in the original packaging and in a saleable condition for a refund or an exchange to take place. Any products that have been removed from the inlay card, or had any security tags removed will not be exchanged or refunded under any circumstances and will be returned to the customer.

**FAO: RETURNS
ADDITIONAL LENGTHS LTD
MAXWELLS CORNER
1-3 NORTON ROAD
STOCKTON ON TEES
TS18 2BW
UNITED KINGDOM**